

StarTek GBR Tech Rates - 1.13.2023

Standard SOW Code Commerci	Standard SOW Code Residential	Task	Commerical	Residential
C.A.1.	R.A.1.	Travel Time and Common Tasks	\$ 17.96	\$ 16.65
Product Connect Activity				
C.B.1.	R.B.1.	Four (4) Product (CDV / HSD / VID / XH) Connect *	\$ -	\$ 83.22
C.C.1.	R.C.1.	Three (3) Product (HSD / VID / XH) Connect *	\$ -	\$ 70.07
C.D.1.	R.D.1.	Three (3) Product (CDV / VID / XH) Connect *	\$ -	\$ 70.07
C.E.1.	R.E.1.	Three (3) Product (CDV / HSD / XH) Connect *	\$ -	\$ 83.22
C.F.1.	R.F.1.	Three (3) Product (CDV / HSD / VID) Connect *	\$ 45.13	\$ 43.79
C.G.1.	R.G.1.	Two (2) Product (VID / XH) Connect *	\$ -	\$ 61.31
C.H.1.	R.H.1.	Two (2) Product (HSD / XH) Connect *	\$ -	\$ 70.07
C.I.1.	R.I.1.	Two (2) Product (CDV / XH) Connect *	\$ -	\$ 70.07
C.J.1.	R.J.1.	Two (2) Product (HSD / VID) Connect *	\$ 36.36	\$ 30.65
C.K.1.	R.K.1.	Two (2) Product (CDV / VID) Connect *	\$ 34.61	\$ 30.65
C.L.1.	R.L.1.	Two (2) Product (CDV /HSD) Connect *	\$ 40.74	\$ 43.79
C.M.1.	R.M.1.	One (1) Product (VID) Connect *	\$ 25.85	\$ 21.88
C.N.1.	R.N.1.	One (1) Product (HSD) Connect *	\$ 36.36	\$ 30.65
C.O.1.	R.O.1.	One (1) Product (CDV) Connect *	\$ 34.61	\$ 28.45
C.P.1.	R.P.1.	Xfinity Home Connect *	\$ 51.24	\$ 51.24
C.P.2.	R.P.2.	<< Future >>	\$ -	\$ -
C.P.3.	R.P.3.	SmartOffice Security Connect *	\$ 51.26	\$ -
General Installations				
C.Q.1.	R.Q.1.	Custom Work	\$ 6.57	\$ 6.57
C.Q.2.	R.Q.2.	Technician Recovery *	\$ 44.47	\$ 44.47
C.Q.3.	R.Q.3.	Self Install Plus Recovery *	\$ -	\$ 30.67
C.Q.4.	R.Q.4.	Self Install Plus *	\$ -	\$ 39.43
Drop Replacement				
C.R.1.	R.R.1.	Aerial < Same Trip >	\$ 13.14	\$ 10.51
C.R.2.	R.R.2.	Aerial < Separate Trip > *	\$ 24.97	\$ 22.34
C.R.3.	R.R.3.	MDU / Apartment / Commercial	\$ 22.80	\$ 21.47
C.R.4.	R.R.4.	Temporary Drop	\$ 4.38	\$ 4.38
C.R.5.	R.R.5.	Structure wrap for grounding	\$ 11.83	\$ 10.51
C.R.6.	R.R.6.	Install House Amplifier	\$ 7.89	\$ 6.57
C.R.7.	R.R.7.	Replace Cable in Existing Conduit	\$ 8.76	\$ 8.76
C.R.8.	R.R.8.	EPON (Ethernet Passive Optical Network) - Aerial	\$ 14.90	\$ 14.90
C.R.9.	R.R.9.	EPON (Ethernet Passive Optical Network) - Underground	\$ 8.74	\$ 8.74
Outlets				
C.S.1.	R.S.1.	New Outlet	\$ 11.83	\$ -
C.S.2.	R.S.2.	Existing Outlet	\$ 5.26	\$ -
C.S.3.	R.S.3.	Wall Fish (includes Outlet)	\$ 22.78	\$ 21.47
C.S.4.	R.S.4.	Wall Fish (excludes Outlet)	\$ 10.95	\$ 10.95
C.S.5.	R.S.5.	Blended Outlet Rate	\$ -	\$ 4.38
Miscellaneous				

C.T.1.	R.T.1.	WiFi Ready (Non-Bulk MDU Properties) *	\$ -	\$ 24.10
C.T.2.	R.T.2.	POE Filter / Make Hot *	\$ 14.46	\$ 13.14
C.T.3.	R.T.3.	Disconnect *	\$ 8.76	\$ 8.76
C.T.4.	R.T.4.	Remove Aerial Drop *	\$ 13.14	\$ 13.14
C.T.5.	R.T.5.	Low Voltage / Smoke License and Permits	\$ -	\$ -
C.T.6.	R.T.6.	Leakage / Proactive Visit *	\$ -	\$ 26.29
C.T.7.	R.T.7.	<< Future >>	\$ -	\$ -
C.T.8.	R.T.8.	Trouble Call *	\$ 33.73	\$ 30.67
C.T.9.	R.T.9.	Outside Only Truck Roll *	\$ -	\$ 26.29
C.T.10.	R.T.10.	Managed WiFi	\$ -	\$ 24.10
C.T.11.	R.T.11.	Equipment Replacement *	\$ 20.16	\$ 18.84
C.T.12.	R.T.12.	Survey - Residential / Commercial Premise*	\$ 19.72	\$ 13.14
C.T.13.	R.T.13.	<< Future >>	\$ -	\$ -
C.T.14.	R.T.14.	Equipment Drop Off / Pick Up *	\$ 13.13	\$ 8.78
C.T.15.	R.T.15.	<< Future >>	\$ -	\$ -
C.T.16.	R.T.16.	MDU / Rewire *	\$ 37.68	\$ 36.36
C.T.17.	R.T.17.	Miscellaneous SRO *	\$ 31.10	\$ 19.70
C.T.18.	R.T.18.	Business Voice Edge Activation *	\$ 92.44	\$ -
C.T.19.	R.T.19.	QAM to QAM (Q2Q) Pre-Install Work *	\$ 72.29	\$ -
C.T.20.	R.T.20.	QAM to QAM (Q2Q) Activation *	\$ 123.10	\$ -
C.T.21.	R.T.21.	MDTA / MINI *	\$ 70.54	\$ -
C.T.22.	R.T.22.	Primary Rate Interface (PRI) / Session Initiation Protocol (SIP)	\$ 57.39	\$ -
C.T.23.	R.T.23.	Business Voice Edge (BVE) Add'l Seats / Phones	\$ 3.06	\$ -
C.T.24.	R.T.24.	Commercial Pre-Install Work *	\$ 40.81	\$ -
C.T.25.	R.T.25.	Make Home Ready	\$ -	\$ 26.28
C.T.26.	R.T.26.	MetroE	\$ 92.00	\$ -
C.T.27.	R.T.27.	ActiveCore*	\$ 55.47	\$ -
C.T.28.	R.T.28.	EPON (Ethernet Passive Optical Network) - SFU - 1 Box	\$ 25.41	\$ 25.41
C.T.29.	R.T.29.	EPON (Ethernet Passive Optical Network) - SFU - 2 Box	\$ 31.98	\$ 31.98
C.T.30.	R.T.30.	EPON (Ethernet Passive Optical Network) - MDU	\$ 10.95	\$ 10.95
Xfinity Home				
C.U.1.	R.U.1.	Xfinity Home Systems Upgrade (Take over) (Certificate required)	\$ -	\$ 32.84
Customer Premise Equipment and Other Devices				
<Pricing should be added for each installed Unit>				
Customer Premise Equipment (CPE)				
Level A				
E.E.1.	E.A.1.	Video Customer Premise Equipment **	\$ 7.01	\$ 6.13
E.E.2.	E.A.2.	<< Future >>	\$ -	\$ -
E.E.3.	E.A.3.	<< Future >>	\$ -	\$ -
E.E.4.	E.A.4.	<< Future >>	\$ -	\$ -
E.E.5.	E.A.5.	<< Future >>	\$ -	\$ -
E.E.6.	E.A.6.	<< Future >>	\$ -	\$ -
E.E.7.	E.A.7.	Wireless Ethernet Coax Bridge (WECEB)	\$ 7.01	\$ 6.13
E.E.8.	E.A.8.	WiFi Extender (MoCA)	\$ 7.01	\$ 6.13
E.E.9.	E.A.9.	<< Future >>	\$ -	\$ -

E.E.10.	E.A.10.	<< Future >>	\$ -	\$ -
E.E.11.	E.A.11.	xFI Pods Wireless	\$ -	\$ 6.13
Level B				
E.F.1.	E.B.1.	CDV / HSD Customer Premise Equipment **	\$ -	\$ 8.76
E.F.2.	E.B.2.	<< Future >>	\$ -	\$ -
E.F.3.	E.B.3.	<< Future >>	\$ -	\$ -
E.F.4.	E.B.4.	Flex Platform Device (X16)	\$ -	\$ 8.76
E.F.5.	E.B.5.	X1 Wired Platform Devices **	\$ 10.07	\$ 8.76
E.F.6.	E.B.6.	X1 Wireless Platform Device	\$ 10.07	\$ 8.76
Level C				
E.G.1.	E.C.1.	Commercial CDV / HSD Customer Premise Equipment	\$ 12.27	\$ -
E.G.2.	E.C.2.	<< Future >>	\$ -	\$ -
E.G.3.	E.C.3.	<< Future >>	\$ -	\$ -
E.G.4.	E.C.4.	PRI / SIP	\$ 12.27	\$ -
E.G.5.	E.C.5.	Wireless Gateway XB3/XB6) **	\$ 12.27	\$ 10.95
E.G.6.	E.C.6.	Commercial Wi-Fi Access Point	\$ 12.27	\$ -
E.G.7.	E.C.7.	XF3 Fiber-EPON Gateway **	\$ 12.27	\$ 10.95
Level D				
E.H.1.	E.D.1.	Commercial 8 Line eMTA	\$ 16.21	\$ -
E.H.2.	E.D.2.	Touch Screen (xH CPE)	\$ -	\$ -
E.H.3.	E.D.3.	<< Future >>	\$ -	\$ -
Level E				
E.I.1.	E.E.1.	MetroE Edge Router / uCPE	\$ 26.29	\$ -
E.I.2.	E.E.2.	<< Future >>	\$ 26.29	\$ -
E.I.3.	E.E.3.	<< Future >>	\$ 26.29	\$ -
Xfinity Home Devices				
Level A				
D.E.1.	D.A.1.	Door / Window Sensor	\$ -	\$ 2.63
D.E.2.	D.A.2.	Key Fob	\$ -	\$ 2.63
D.E.3.	D.A.3.	Light / Appliance	\$ -	\$ 2.63
D.E.4.	D.A.4.	Motion Sensor	\$ -	\$ 2.63
D.E.5.	D.A.5.	<< Future >>	\$ -	\$ -
D.E.6.	D.A.6.	Remote Siren	\$ -	\$ 2.63
D.E.7.	D.A.7.	<< Future >>	\$ -	\$ -
Level B				
D.F.1.	D.B.1.	<Future>	\$ -	\$ -
D.F.2.	D.B.2.	Key Pad (Wireless)	\$ -	\$ 4.82
D.F.3.	D.B.3.	Smoke Detector	\$ -	\$ 4.82
D.F.4.	D.B.4.	Zone Expander	\$ -	\$ 4.82
D.F.5.	D.B.5.	<< Future >>	\$ -	\$ -
Level C				
D.G.1.	D.C.1.	Indoor Camera	\$ -	\$ 10.95
D.G.2.	D.C.2.	Targeted Motion Detector	\$ -	\$ 10.95
D.G.3.	D.C.3.	<< Future >>	\$ -	\$ -
Level D				

D.H.1.	D.D.1.	Xfinity Video Doorbell	\$ -	\$ 14.02
D.H.2.	D.D.2.	Outdoor Camera	\$ -	\$ 14.02
D.H.3.	D.D.3.	Thermostat	\$ -	\$ 14.02
D.H.4.	D.D.4.	Water / Flood Sensor	\$ -	\$ 14.02
SmartOffice Advanced Equipment				
Level E				
D.I.1.	D.J.1.	Indoor / Outdoor Camera	\$ 32.85	\$ -
D.I.2.	D.J.2.	<< Future >>	\$ -	\$ -
D.I.3.	D.J.3.	<< Future >>	\$ -	\$ -