

**StarTek JAX Tech Rates**

<b>Code</b>	<b>Description</b>	<b>Tech Rate</b>
R.A.1.	Travel Time and Common Tasks	\$17.00
R.B.1.	Four (4) Product (CDV / HSD / VID / XH) Connect	\$92.51
R.C.1.	Three (3) Product (HSD / VID / XH) Connect	\$79.94
R.D.1.	Three (3) Product (CDV / VID / XH) Connect	\$79.94
R.E.1.	Three (3) Product (CDV / HSD / XH) Connect	\$93.29
R.F.1.	Three (3) Product (CDV / HSD / VID) Connect	\$44.48
R.G.1.	Two (2) Product (VID / XH) Connect	\$71.54
R.H.1.	Two (2) Product (HSD / XH) Connect	\$80.44
R.I.1.	Two (2) Product (CDV / XH) Connect	\$80.44
R.J.1.	Two (2) Product (HSD / VID) Connect	\$32.00
R.K.1.	Two (2) Product (CDV / VID) Connect	\$32.00
R.L.1.	Two (2) Product (CDV /HSD) Connect	\$44.48
R.M.1.	One (1) Product (VID) Connect	\$22.23
R.N.1.	One (1) Product (HSD) Connect	\$31.13
R.O.1.	One (1) Product (CDV) Connect	\$29.00
R.P.1.	One (1) Product (Xfinity Home) - Base Install	\$61.60
R.Q.1.	Custom Work	\$6.68
R.Q.2.	General Installations - All In Failed SIK	\$51.00
R.Q.3.	Failed SIK (Primary Outlet Only)	\$35.60
R.R.1.	Drop Replacement - Aerial	\$10.68
R.R.2.	Drop Replacement - Aerial (Separate Trip)	\$22.70
R.R.3.	MDU / Apartment / Commercial	\$21.80
R.R.4.	Drop Replacement - Temporary Drop	\$4.45
R.R.5.	Structure wrap for grounding	\$10.68
R.R.6.	Drop Replacement - Install House Amplifier	\$6.68
R.R.7.	Replace Cable in Existing Conduit	\$8.90
R.R.8.	EPON (Ethernet Passive Optical Network) - Aerial	\$15.13
R.R.9.	EPON (Ethernet Passive Optical Network) - Underground	\$8.88
R.S.1.	New Outlet	\$10.68
R.S.2.	Existing Outlet	\$4.01
R.S.3.	Wall Fish (includes Outlet)	\$21.80
R.S.4.	Wall Fish (excludes Outlet)	\$11.12
R.S.5.	Blended Outlet Rate	\$5.61
R.T.2.	POE Filter / Make Hot *	\$17.80
R.T.3.	Disconnect	\$8.90
R.T.4.	Remove Aerial Drop	\$13.35
R.T.6.	Leakage	\$26.70
R.T.7.	Drop Off Reconnect	\$26.08
R.T.8.	Miscellaneous - Service Call	\$42.00

<b>R.T.9.</b>	Service Call (Certificate Required)	\$40.88
<b>R.T.10.</b>	Service Call after hours	\$55.69
<b>R.T.11.</b>	Equipment Replacement	\$19.13
<b>R.T.12.</b>	Survey - Residential / Commercial Premise*	\$13.35
<b>R.T.13.</b>	Drop Off New Connect	\$39.16
<b>R.T.14.</b>	Equipment Drop Off / Pick Up	\$8.92
<b>R.T.16.</b>	Miscellaneous - MDU/Rewire	\$36.94
<b>R.T.17.</b>	Miscellaneous SRO	\$20.01
<b>R.T.25.</b>	Make Home Ready	\$26.69
<b>R.T.28.</b>	EPON (Ethernet Passive Optical Network) - SFU - 1 Box	\$25.31
<b>R.T.29.</b>	EPON (Ethernet Passive Optical Network) - SFU - 2 Box	\$32.48

<b>R.T.30.</b>	EPON (Ethernet Passive Optical Network) - MDU	\$11.12
<b>R.U.1.</b>	Xfinity Home Systems Upgrade (Take over/Panel Swap) (Certificate required)	\$41.22
<b>E.A.1.</b>	CPE Level A - Video Customer Premise Equipment	\$11.84
<b>E.A.7.</b>	Wireless Ethernet Coax Bridge (WECB)	6.23
<b>E.A.8.</b>	WiFi Extender (MoCA)	6.23
<b>E.A.11.</b>	xFI Pods Wireless	6.23
<b>E.B.1.</b>	CPE Level B - CDV / HSD Customer Premise Equipment	\$14.51
<b>E.B.5.</b>	CPE Level B - X1 Wired Platform Devices	\$15.00
<b>E.B.6.</b>	CPE Level B - X1 Wireless Platform Device	\$8.90
<b>E.C.5.</b>	CPE Level C - Wireless Gateway XB3/XB6)	\$17.00
<b>E.C.7.</b>	XF3 Fiber-EPON Gateway	\$16.50
<b>D.A.1.</b>	XH Devices Level A - Door / Window Sensor	\$3.30
<b>D.A.2.</b>	Key Fob	\$3.30
<b>D.A.3.</b>	XH Devices Level A - Light / Appliance Controller	\$3.30
<b>D.A.4.</b>	XH Devices Level A - Motion Sensor	\$3.30
<b>D.A.6.</b>	Remote Siren	\$3.30
<b>D.B.2.</b>	XH Devices Level B - Key Pad	\$6.05
<b>D.B.3.</b>	XH Devices Level B - Smoke Detector	\$6.05
<b>D.B.4.</b>	Zone Expander	\$6.00
<b>D.C.1.</b>	Indoor Camera	\$13.75
<b>D.C.2.</b>	Targeted Motion Detector	\$13.75

<b>D.D.2.</b>	XH Devices Level D - Outdoor Camera	\$17.60
<b>D.D.3.</b>	Thermostat	\$17.60
<b>D.D.4.</b>	Water / Flood Sensor	\$17.60
<b>C.A.1.</b>	Travel Time and Common Tasks	\$17.81
<b>C.F.1.</b>	Three (3) Product (CDV / HSD / VID) Connect	\$45.00
<b>C.J.1.</b>	Two (2) Product (HSD / VID) Connect	\$36.19
<b>C.K.1.</b>	Two (2) Product (CDV / VID) Connect	\$34.50
<b>C.L.1.</b>	Two (2) Product (CDV /HSD) Connect	\$40.69
<b>C.M.1.</b>	One (1) Product (VID) Connect	\$25.69
<b>C.N.1.</b>	One (1) Product (HSD) Connect	\$36.19
<b>C.O.1.</b>	One (1) Product (CDV) Connect	\$34.50
<b>C.P.1.</b>	Base Install	\$60.47
<b>C.P.3.</b>	One (1) Product (Xfinity Home) - SmartOffice Security Install	\$63.19
<b>C.Q.1.</b>	Custom Work	\$6.56
<b>C.Q.2.</b>	All In Failed SIK	\$52.31
<b>C.R.1.</b>	Aerial < Same Trip >	\$13.13
<b>C.R.2.</b>	Aerial < Separate Trip >	\$24.80
<b>C.R.3.</b>	MDU / Apartment / Commercial	\$22.69
<b>C.R.4.</b>	Temporary Drop	\$4.31
<b>C.R.5.</b>	Structure wrap for grounding	\$11.81
<b>C.R.6.</b>	Install House Amplifier	\$7.88
<b>C.R.7.</b>	Replace Cable in Existing Conduit	\$8.81
<b>C.R.8.</b>	EPON (Ethernet Passive Optical Network) - Aerial	\$14.81
<b>C.R.9.</b>	EPON (Ethernet Passive Optical Network) - Underground	\$8.63
<b>C.S.1.</b>	New Outlet	\$11.81
<b>C.S.2.</b>	Existing Outlet	\$5.25
<b>C.S.3.</b>	Wall Fish (includes Outlet)	\$22.69
<b>C.S.4.</b>	Wall Fish (excludes Outlet)	\$10.88
<b>C.T.2.</b>	POE Filter / Make Hot *	\$18.75
<b>C.T.3.</b>	Disconnect	\$8.81
<b>C.T.4.</b>	Remove Aerial Drop	\$13.13
<b>C.T.8.</b>	Miscellaneous - Service Call	\$37.13
<b>C.T.10.</b>	Service Call after hours	\$55.69
<b>C.T.11.</b>	Equipment Replacement	\$20.06

<b>C.T.12.</b>	Survey – Commercial Premise	\$19.69
<b>C.T.14.</b>	Equipment Drop Off / Pick Up	\$13.04
<b>C.T.16.</b>	MDU/Rewire	\$37.50
<b>C.T.17.</b>	Miscellaneous SRO	\$30.90
<b>C.T.18.</b>	Business Voice Edge Activation	\$92.06
<b>C.T.19.</b>	QAM to QAM (Q2Q) Pre-Install Work	\$72.00
<b>C.T.20.</b>	QAM to QAM (Q2Q) Activation	\$122.63
<b>C.T.21.</b>	MDTA / MINI	\$70.31
<b>C.T.22.</b>	Primary Rate Interface (PRI) / Session Initiation Protocol (SIP)	\$56.99
<b>C.T.23.</b>	Business Voice Edge (BVE) Addt'l Seats / Phones	\$3.00
<b>C.T.24.</b>	Miscellaneous - Commercial Pre-Install Work	\$30.94
<b>C.T.26.</b>	MetroE	\$91.69
<b>C.T.27.</b>	ActiveCore*	\$57.56

<b>C.T.28.</b>	EPON (Ethernet Passive Optical Network) - SFU - 1 Box	\$25.31
<b>C.T.29.</b>	EPON (Ethernet Passive Optical Network) - SFU - 2 Box	\$31.76
<b>C.T.30.</b>	EPON (Ethernet Passive Optical Network) - MDU	\$10.88
<b>E.E.1.</b>	CPE Level A - Video Customer Premise Equipment	\$6.94
<b>E.E.7.</b>	Wireless Ethernet Coax Bridge (WECEB)	\$6.94
<b>E.E.8.</b>	WiFi Extender (MoCA)	\$6.94
<b>E.F.5.</b>	X1 Wired Platform Devices	\$10.13
<b>E.F.6.</b>	X1 Wireless Platform Device	\$10.13
<b>E.G.1.</b>	CPE Level C - Commercial CDV / HSD Customer Premise Equipment	\$12.19
<b>E.G.4.</b>	PRI / SIP	\$12.19
<b>E.G.6.</b>	Commercial Wi-Fi Access Point	\$12.19
<b>E.G.7.</b>	XF3 Fiber-EPON Gateway	\$12.19
<b>E.H.1.</b>	CPE Level D - Commercial 8 Line eMTA	\$16.13
<b>E.H.3.</b>	MetroE Edge Router / uCPE	\$16.13

<b>D.G.1.</b>	Indoor Camera	\$13.50
<b>D.I.1.</b>	Smart Office Indoor / Outdoor Camera	\$32.61