

Startek Beltway Tech Rate		
Job Code	Description	Tech Rate
R.A.1.	Travel Time and Common Tasks	\$16.50
R.B.1.	Four (4) Product (CDV / HSD / VID / XH) Connect *	\$102.29
R.C.1.	Three (3) Product (HSD / VID / XH) Connect *	\$90.17
R.D.1.	Three (3) Product (CDV / VID / XH) Connect *	\$90.17
R.E.1.	Three (3) Product (CDV / HSD / XH) Connect *	\$103.56
R.F.1.	Three (3) Product (CDV / HSD / VID) Connect *	\$44.63
R.G.1.	Two (2) Product (VID / XH) Connect *	\$82.06
R.H.1.	Two (2) Product (HSD / XH) Connect *	\$90.99
R.I.1.	Two (2) Product (CDV / XH) Connect *	\$90.99
R.J.1.	Two (2) Product (HSD / VID) Connect *	\$31.23
R.K.1.	Two (2) Product (CDV / VID) Connect *	\$31.23
R.L.1.	Two (2) Product (CDV /HSD) Connect *	\$44.63
R.M.1.	One (1) Product (VID) Connect *	\$22.30
R.N.1.	One (1) Product (HSD) Connect *	\$31.23
R.O.1.	One (1) Product (CDV) Connect *	\$29.00
R.P.1.	Base Install *	\$72.24
R.Q.1.	Custom Work	\$6.70
R.Q.2.	Technician Recovery *	\$47.71
R.Q.3.	Tech Assist Recovery *	\$32.88
R.Q.4.	Technician Assist Installation *	\$42.30
R.R.1.	Aerial < Same Trip >	\$10.72
R.R.2.	Aerial < Separate Trip > *	\$22.77
R.R.3.	MDU / Apartment / Commercial	\$21.88
R.R.4.	Temporary Drop	\$4.46
R.R.5.	Structure wrap for grounding	\$10.72
R.R.6.	Install House Amplifier	\$6.70
R.R.7.	Replace Cable in Existing Conduit	\$8.93
R.R.8.	EPON (Ethernet Passive Optical Network) - Aerial	\$15.18
R.R.9.	EPON (Ethernet Passive Optical Network) - Underground	\$8.91
R.S.3.	Wall Fish (includes Outlet)	\$21.88
R.S.4.	Wall Fish (excludes Outlet)	\$11.16
R.S.5.	Blended Outlet Rate	\$4.46
R.T.1.	WiFi Ready (Non-Bulk MDU Properties)	\$20.09
R.T.2.	POE Filter / Make Hot *	\$17.86
R.T.3.	Disconnect *	\$8.93
R.T.4.	Remove Aerial Drop *	\$13.40
R.T.5.	Low Voltage / Smoke License and Permits	\$0.00
R.T.6.	Leakage / Proactive Visit *	\$26.79
R.T.7.	<< Future >>	\$0.00
R.T.8.	Trouble Call *	\$31.65
R.T.9.	Outside Only Truck Roll *	\$26.80
R.T.10.	<< Future >>	\$0.00
R.T.11.	Equipment Replacement *	\$19.20
R.T.12.	Survey - Residential / Commercial Premise*	\$13.40
R.T.13.	<< Future >>	\$0.00

R.T.14.	Equipment Drop Off / Pick Up *	\$8.95
R.T.15.	<< Future >>	\$0.00
R.T.16.	MDU / Rewire *	\$37.06
R.T.17.	Miscellaneous SRO *	\$20.08
R.T.18.	Business Voice Edge Activation *	\$0.00
R.T.19.	QAM to QAM (Q2Q) Pre-Install Work *	\$0.00
R.T.20.	QAM to QAM (Q2Q) Activation *	\$0.00
R.T.21.	MDTA / MINI *	\$0.00
R.T.22.	Primary Rate Interface (PRI) / Session Initiation Protocol (SIP)	\$0.00
R.T.23.	Business Voice Edge (BVE) Addt'l Seats / Phones	\$0.00
R.T.24.	Commercial Pre-Install Work *	\$0.00
R.T.25.	Make Home Ready	\$26.78
R.T.28.	EPON (Ethernet Passive Optical Network) - SFU - 1 Box	\$25.90
R.T.29.	EPON (Ethernet Passive Optical Network) - SFU - 2 Box	\$32.59
R.T.30.	EPON (Ethernet Passive Optical Network) - MDU	\$11.16
R.U.1.	Xfinity Home Systems Upgrade (Take over/Panel Swap) (Certificate required)	\$46.28
E.A.1.	Video Customer Premise Equipment	\$6.25
E.A.2.	<< Future >>	\$0.00
E.A.3.	<< Future >>	\$0.00
E.A.4.	<< Future >>	\$0.00
E.A.5.	<< Future >>	\$0.00
E.A.6.	<< Future >>	\$0.00
E.A.7.	Wireless Ethernet Coax Bridge (WECEB)	\$6.25
E.A.8.	WiFi Extender (MoCA)	\$6.25
E.A.11.	xFI Pods Wireless	\$6.25
E.B.1.	CDV / HSD Customer Premise Equipment	\$8.93
E.B.2.	<< Future >>	\$0.00
E.B.3.	<< Future >>	\$0.00
E.B.4.	<< Future >>	\$0.00
E.B.5.	X1 Wired Platform Devices	\$8.93
E.B.6.	X1 Wireless Platform Device	\$8.93
E.C.1.	Commercial CDV / HSD Customer Premise Equipment	\$0.00
E.C.2.	<< Future >>	\$0.00
E.C.3.	<< Future >>	\$0.00
E.C.5.	Wireless Gateway (XB3/XB6)	\$11.16
E.C.7.	XF3 Fiber-EPON Gateway	\$11.16
D.A.1.	Door / Window Sensor	\$3.71
D.A.2.	Key Fob	\$3.71
D.A.3.	Light / Appliance	\$3.71
D.A.4.	Motion Sensor	\$3.71
D.A.5.	<< Future >>	\$0.00
D.A.6.	Remote Siren	\$3.71
D.A.7.	<< Future >>	\$0.00
D.B.2.	Key Pad (Wireless)	\$6.79
D.B.3.	Smoke Detector	\$6.79
D.B.4.	Zone Expander	\$6.79
D.C.1.	Indoor Camera	\$15.44

D.C.2.	Targeted Motion Detector	\$15.44
D.C.3.	<< Future >>	\$0.00
D.D.1.	<< Future >>	\$0.00
D.D.2.	Outdoor Camera	\$19.76
D.D.3.	Thermostat	\$19.76
D.D.4.	Water / Flood Sensor	\$19.76
D.J.2.	<< Future >>	\$0.00
D.J.3.	<< Future >>	\$0.00
C.A.1.	Travel Time and Common Tasks	\$ 18.79
C.F.1.	Three (3) Product (CDV / HSD / VID) Connect *	\$ 47.20
C.J.1.	Two (2) Product (HSD / VID) Connect *	\$ 38.04
C.K.1.	Two (2) Product (CDV / VID) Connect *	\$ 36.20
C.L.1.	Two (2) Product (CDV /HSD) Connect *	\$ 42.62
C.M.1.	One (1) Product (VID) Connect *	\$ 27.04
C.N.1.	One (1) Product (HSD) Connect *	\$ 38.04
C.O.1.	One (1) Product (CDV) Connect *	\$ 36.20
C.P.1.	Base Install *	\$ 74.14
C.P.2.	<< Future >>	\$ -
C.P.3.	SmartOffice Security Install *	\$ 74.15
C.Q.1.	Custom Work	\$ 6.87
C.Q.2.	Technician Recovery *	\$ 46.50
C.R.1.	Aerial < Same Trip >	\$ 13.75
C.R.2.	Aerial < Separate Trip > *	\$ 26.12
C.R.3.	MDU / Apartment / Commercial	\$ 23.83
C.R.4.	Temporary Drop	\$ 4.58
C.R.5.	Structure wrap for grounding	\$ 12.37
C.R.6.	Install House Amplifier	\$ 8.25
C.R.7.	Replace Cable in Existing Conduit	\$ 9.17
C.R.8.	EPON (Ethernet Passive Optical Network) - Aerial	\$ 15.58
C.R.9.	EPON (Ethernet Passive Optical Network) - Underground	\$ 9.15
C.S.1.	New Outlet	\$ 12.37
C.S.2.	Existing Outlet	\$ 5.50
C.S.3.	Wall Fish (includes Outlet)	\$ 23.83
C.S.4.	Wall Fish (excludes Outlet)	\$ 11.45
C.T.2.	POE Filter / Make Hot *	\$ 19.70
C.T.3.	Disconnect *	\$ 9.17
C.T.4.	Remove Aerial Drop *	\$ 13.75
C.T.8.	Trouble Call *	\$ 35.29
C.T.11.	Equipment Replacement *	\$ 21.08
C.T.12.	Survey - Residential / Commercial Premise*	\$ 20.62
C.T.14.	Equipment Drop Off / Pick Up *	\$ 20.62
C.T.16.	MDU / Rewire *	\$ 38.04
C.T.17.	Miscellaneous SRO *	\$ 32.54
C.T.18.	Business Voice Edge Activation *	\$ 96.69
C.T.19.	QAM to QAM (Q2Q) Pre-Install Work *	\$ 75.61
C.T.20.	QAM to QAM (Q2Q) Activation *	\$ 128.77
C.T.21.	MDTA / MINI *	\$ 73.78

C.T.22.	Primary Rate Interface (PRI) / Session Initiation Protocol (SIP)	\$ 60.03
C.T.23.	Business Voice Edge (BVE) Addt'l Seats / Phones	\$ 3.21
C.T.24.	Commercial Pre-Install Work *	\$ 44.50
C.T.26.	MetroE	\$ 96.23
C.T.27.	ActiveCore*	\$ 60.49
C.T.28.	EPON (Ethernet Passive Optical Network) - SFU - 1 Box	\$ 26.58
C.T.29.	EPON (Ethernet Passive Optical Network) - SFU - 2 Box	\$ 33.45
C.T.30.	EPON (Ethernet Passive Optical Network) - MDU	\$ 11.45
E.E.1.	Video Customer Premise Equipment	\$ 7.33
E.E.7.	Wireless Ethernet Coax Bridge (WECB)	\$ 7.33
E.E.8.	WiFi Extender (MoCA)	\$ 7.33
E.F.5.	X1 Wired Platform Devices	\$ 10.54
E.F.6.	X1 Wireless Platform Device	\$ 10.54
E.G.1.	Commercial CDV / HSD Customer Premise Equipment	\$ 12.83
E.G.4.	PRI / SIP	\$ 12.83
E.G.5.	Wireless Gateway (XB3/XB6)	\$ 12.83
E.G.6.	Commercial Wi-Fi Access Point	\$ 12.83
E.G.7.	XF3 Fiber-EPON Gateway	\$ 12.83
E.H.1.	Commercial 8 Line eMTA	\$ 16.95
E.H.3.	MetroE Edge Router / uCPE	\$ 16.95
E.I.1.	MetroE Edge Router / uCPE	\$ 27.50
D.I.1.	Indoor / Outdoor Camera	\$ 34.36