

StarTek Jacksonville Tech Rates

Code	Description	Tech Rate
R.A.1.	Travel Time and Common Tasks	\$16.69
R.B.1.	Four (4) Product (CDV / HSD / VID / XH) Connect	\$85.50
R.C.1.	Three (3) Product (HSD / VID / XH) Connect	\$73.13
R.D.1.	Three (3) Product (CDV / VID / XH) Connect	\$73.13
R.E.1.	Three (3) Product (CDV / HSD / XH) Connect	\$86.25
R.F.1.	Three (3) Product (CDV / HSD / VID) Connect	\$43.69
R.G.1.	Two (2) Product (VID / XH) Connect	\$64.88
R.H.1.	Two (2) Product (HSD / XH) Connect	\$73.69
R.I.1.	Two (2) Product (CDV / XH) Connect	\$73.69
R.J.1.	Two (2) Product (HSD / VID) Connect	\$30.56
R.K.1.	Two (2) Product (CDV / VID) Connect	\$30.56
R.L.1.	Two (2) Product (CDV / HSD) Connect	\$43.69
R.M.1.	One (1) Product (VID) Connect	\$21.75
R.N.1.	One (1) Product (HSD) Connect	\$30.56
R.O.1.	One (1) Product (CDV) Connect	\$28.31
R.P.1.	One (1) Product (Xfinity Home) - Base Install	\$55.13
R.Q.1.	Custom Work	\$6.56
R.Q.2.	General Installations - All In Failed SIK	\$50.06
R.Q.3.	Failed SIK (Primary Outlet Only)	\$34.80
R.R.1.	Drop Replacement - Aerial	\$10.50
R.R.2.	Drop Replacement - Aerial (Separate Trip)	\$22.19
R.R.3.	MDU / Apartment / Commercial	\$21.38
R.R.4.	Drop Replacement - Temporary Drop	\$4.31
R.R.5.	Structure wrap for grounding	\$10.50
R.R.6.	Drop Replacement - Install House Amplifier	\$6.56
R.R.7.	Replace Cable in Existing Conduit	\$8.81
R.R.8.	EPON (Ethernet Passive Optical Network) - Aerial	\$14.81
R.R.9.	EPON (Ethernet Passive Optical Network) - Underground	\$8.63
R.S.1.	New Outlet	\$10.50
R.S.2.	Existing Outlet	\$3.94
R.S.3.	Wall Fish (includes Outlet)	\$21.38
R.S.4.	Wall Fish (excludes Outlet)	\$10.88
R.S.5.	Blended Outlet Rate	\$5.44
R.T.2.	POE Filter / Make Hot *	\$17.40
R.T.3.	Disconnect	\$8.81
R.T.4.	Remove Aerial Drop	\$13.13
R.T.6.	Leakage	\$26.25
R.T.7.	Drop Off Reconnect	\$26.08
R.T.8.	Miscellaneous - Service Call	\$36.98
R.T.9.	Service Call (Certificate Required)	\$40.88
R.T.10.	Service Call after hours	\$55.69
R.T.11.	Equipment Replacement	\$18.75
R.T.12.	Survey - Residential / Commercial Premise*	\$13.13
R.T.13.	Drop Off New Connect	\$39.16
R.T.14.	Equipment Drop Off / Pick Up	\$8.81

R.T.16.	Miscellaneous - MDU/Rewire	\$36.19
R.T.17.	Miscellaneous SRO	\$19.69
R.T.25.	Make Home Ready	\$26.09
R.T.28.	EPON (Ethernet Passive Optical Network) - SFU - 1 Box	\$25.31
R.T.29.	EPON (Ethernet Passive Optical Network) - SFU - 2 Box	\$31.76
R.T.30.	EPON (Ethernet Passive Optical Network) - MDU	\$10.88
R.U.1.	Xfinity Home Systems Upgrade (Take over/Panel Swap) (Certificate required)	\$40.48
E.A.1.	CPE Level A - Video Customer Premise Equipment	\$11.63
E.A.7.	Wireless Ethernet Coax Bridge (WECB)	\$6.19
E.A.8.	WiFi Extender (MoCA)	\$6.19
E.A.11.	xFI Pods Wireless	\$6.19
E.B.1.	CPE Level B - CDV / HSD Customer Premise Equipment	\$14.25
E.B.5.	CPE Level B - X1 Wired Platform Devices	\$14.25
E.B.6.	CPE Level B - X1 Wireless Platform Device	\$8.81
E.C.5.	CPE Level C - Wireless Gateway XB3/XB6)	\$16.50
E.C.7.	XF3 Fiber-EPON Gateway	\$16.50
D.A.1.	XH Devices Level A - Door / Window Sensor	\$3.19
D.A.2.	Key Fob	\$3.19
D.A.3.	XH Devices Level A - Light / Appliance Controller	\$3.19
D.A.4.	XH Devices Level A - Motion Sensor	\$3.19
D.A.6.	Remote Siren	\$3.19
D.B.2.	XH Devices Level B - Key Pad	\$6.00
D.B.3.	XH Devices Level B - Smoke Detector	\$6.00
D.B.4.	Zone Expander	\$6.00
D.C.1.	Indoor Camera	\$13.50
D.C.2.	Targeted Motion Detector	\$13.50
D.D.2.	XH Devices Level D - Outdoor Camera	\$17.25
D.D.3.	Thermostat	\$17.28
D.D.4.	Water / Flood Sensor	\$17.28
C.A.1.	Travel Time and Common Tasks	\$17.81
C.F.1.	Three (3) Product (CDV / HSD / VID) Connect	\$45.00
C.J.1.	Two (2) Product (HSD / VID) Connect	\$36.19
C.K.1.	Two (2) Product (CDV / VID) Connect	\$34.50
C.L.1.	Two (2) Product (CDV /HSD) Connect	\$40.69
C.M.1.	One (1) Product (VID) Connect	\$25.69
C.N.1.	One (1) Product (HSD) Connect	\$36.19
C.O.1.	One (1) Product (CDV) Connect	\$34.50
C.P.1.	Base Install	\$60.47
C.P.3.	One (1) Product (Xfinity Home) - SmartOffice Security Install	\$63.19
C.Q.1.	Custom Work	\$6.56
C.Q.2.	All In Failed SIK	\$52.31
C.R.1.	Aerial < Same Trip >	\$13.13
C.R.2.	Aerial < Separate Trip >	\$24.80
C.R.3.	MDU / Apartment / Commercial	\$22.69
C.R.4.	Temporary Drop	\$4.31
C.R.5.	Structure wrap for grounding	\$11.81

C.R.6.	Install House Amplifier	\$7.88
C.R.7.	Replace Cable in Existing Conduit	\$8.81
C.R.8.	EPON (Ethernet Passive Optical Network) - Aerial	\$14.81
C.R.9.	EPON (Ethernet Passive Optical Network) - Underground	\$8.63
C.S.1.	New Outlet	\$11.81
C.S.2.	Existing Outlet	\$5.25
C.S.3.	Wall Fish (includes Outlet)	\$22.69
C.S.4.	Wall Fish (excludes Outlet)	\$10.88
C.T.2.	POE Filter / Make Hot *	\$18.75
C.T.3.	Disconnect	\$8.81
C.T.4.	Remove Aerial Drop	\$13.13
C.T.8.	Miscellaneous - Service Call	\$37.13
C.T.10.	Service Call after hours	\$55.69
C.T.11.	Equipment Replacement	\$20.06
C.T.12.	Survey – Commercial Premise	\$19.69
C.T.14.	Equipment Drop Off / Pick Up	\$13.04
C.T.16.	MDU/Rewire	\$37.50
C.T.17.	Miscellaneous SRO	\$30.90
C.T.18.	Business Voice Edge Activation	\$92.06
C.T.19.	QAM to QAM (Q2Q) Pre-Install Work	\$72.00
C.T.20.	QAM to QAM (Q2Q) Activation	\$122.63
C.T.21.	MDTA / MINI	\$70.31
C.T.22.	Primary Rate Interface (PRI) / Session Initiation Protocol (SIP)	\$56.99
C.T.23.	Business Voice Edge (BVE) Addtl Seats / Phones	\$3.00
C.T.24.	Miscellaneous - Commercial Pre-Install Work	\$30.94
C.T.26.	MetroE	\$91.69
C.T.27.	ActiveCore*	\$57.56
C.T.28.	EPON (Ethernet Passive Optical Network) - SFU - 1 Box	\$25.31
C.T.29.	EPON (Ethernet Passive Optical Network) - SFU - 2 Box	\$31.76
C.T.30.	EPON (Ethernet Passive Optical Network) - MDU	\$10.88
E.E.1.	CPE Level A - Video Customer Premise Equipment	\$6.94
E.E.7.	Wireless Ethernet Coax Bridge (WECB)	\$6.94
E.E.8.	WiFi Extender (MoCA)	\$6.94
E.F.5.	X1 Wired Platform Devices	\$10.13
E.F.6.	X1 Wireless Platform Device	\$10.13
E.G.1.	CPE Level C - Commercial CDV / HSD Customer Premise Equ	\$12.19
E.G.4.	PRI / SIP	\$12.19
E.G.6.	Commercial Wi-Fi Access Point	\$12.19
E.G.7.	XF3 Fiber-EPON Gateway	\$12.19
E.H.1.	CPE Level D - Commercial 8 Line eMTA	\$16.13
E.H.3.	MetroE Edge Router / uCPE	\$16.13
D.G.1.	Indoor Camera	\$13.50
D.I.1.	Smart Office Indoor / Outdoor Camera	\$32.61