

StarTek Bronx NY Tech Rates	
Residential Codes	Tech Rate
New Connect: Standard	57.11
New Connect: Premium	77.51
Reconnect: Standard	57.11
Reconnect: Premium	77.51
Service Visit	35.56
Disconnect/Disconnect SRO	6.38
Change of Service - Product Add	30.34
Other SROs	27.65
Not-At-Home Trouble Call	5.74
Additional Video Outlet Same Trip*	13.39
Commercial Codes	Tech Rate
New Connect: Standard	75.86
New Connect: Premium	98.93
Reconnect: Standard	75.86
Reconnect: Premium	98.93
Service Visit	35.56
Disconnect/Disconnect SRO	6.38
Change of Service - Product Add	46.40
Other SROs	27.65
Not-At-Home Trouble Call	5.74
Additional Video Outlet Same Trip*	13.39