

StarTek NY Commercial Tech Rates		
Code	Description	Tech Rate
Additional Mini Outlet	RAdditional ServicesAdditional Mini Outlet	12.60
Additional OV Modem	RAdditional ServicesAdditional OV Modem	
Additional Outlet Same Trip	RAdditional ServicesAdditional Outlet Same Trip	12.60
Additional Outlet Sep Trip	RAdditional ServicesAdditional Outlet Sep Trip	23.31
Digital Box Swap Same Trip	RAdditional ServicesDigital Box Swap Same Trip	12.60
Digital Box Swap Sep Trip	RAdditional ServicesDigital Box Swap Sep Trip	23.31
Disconnect	RAdditional ServicesDisconnect	6.00
Install Router - Sep Trip	RAdditional ServicesInstall Router - Sep Trip	23.31
Install Router Same Trip	RAdditional ServicesInstall Router Same Trip	
MultiLine Same Trip	RAdditional ServicesMultiLine Same Trip	23.31
MultiLine Sep Trip	RAdditional ServicesMultiLine Sep Trip	23.31
Non-Payable Trouble Call	RAdditional ServicesNon-Payable Trouble Call	33.47
Not Done	RAdditional ServicesNot Done	5.40
Premium Install	RAdditional ServicesPremium Install	19.19
Premium	RAdditional ServicesPremium	19.19
SRO Disconnects	RAdditional ServicesSRO Disconnects	6.00
SRO Other	RAdditional ServicesSRO Other	26.03
tc	RAdditional ServicesTrouble Call	33.47
BOOL	BNew Connect BOOL	71.39
BOOL / OV4B - Primary Line	BNew Connect BOOL / OV4B - Primary Line	71.39
Digital Video	BNew Connect Digital Video	71.39
Digital Video/BOOL	BNew Connect Digital Video/BOOL	71.39
Video / OOL / OV4B - Primary Line	BNew Connect Video / OOL / OV4B - Primary Line	71.39
BOOL	BReconnect BOOL	71.39
BOOL / OV4B - Primary Line	BReconnect BOOL / OV4B - Primary Line	71.39
Digital Video	BReconnect Digital Video	71.39
Digital Video/BOOL	BReconnect Digital Video/BOOL	71.39
Video / OOL / OV4B - Primary Line	BReconnect Video / OOL / OV4B - Primary Line	71.39
BOOL	BChange Of Service BOOL	43.67
BOOL / OV4B - Primary Line	BChange Of Service BOOL / OV4B - Primary Line	43.67
COS Other	BChange Of Service COS Other	26.03
COS Other OOL	BChange Of Service COS Other OOL	26.03
COS Other OV	BChange Of Service COS Other OV	26.03
Downgrade	BChange Of Service Downgrade	26.03
Install Router - Sep Trip	BChange Of Service Install Router - Sep Trip	26.03
OV Additional Lines - Sep Trip	BChange Of Service OV Additional Lines - Sep Trip	26.03
OV4B - Primary Line	BChange Of Service OV4B - Primary Line	43.67
Video	BChange Of Service Video	43.67
Video / OV4B - Primary Line	BChange Of Service Video / OV4B - Primary Line	43.67

Additional Video Outlet Same Trip	BAdditional ServicesAdditional Video Outlet Same Trip	12.60
Comm Install Router Same Trip	BAdditional ServicesComm Install Router Same Trip	
Digital Box Swap Sep Trip	BAdditional ServicesDigital Box Swap Sep Trip	26.03
Disconnect	BAdditional ServicesDisconnect	6.00
Non-Payable Trouble Call	BAdditional ServicesNon-Payable Trouble Call	33.47
Not Done	BAdditional ServicesNot Done	5.40
OV Additional Lines - Same Trip	BAdditional ServicesOV Additional Lines - Same Trip	
OV Port Existing	BAdditional ServicesOV Port Existing	26.03
Pick Up Equipment	BAdditional ServicesPick Up Equipment	26.03
Relocate - Sep Trip	BAdditional ServicesRelocate - Sep Trip	26.03
SRO Disconnects	BAdditional ServicesSRO Disconnects	6.00
SRO Other	BAdditional ServicesSRO Other	24.00
Trouble Call Commercial	BAdditional ServicesTrouble Call Commercial	33.47
Downgrade	RAdditional ServicesDowngrade	23.31
Downgrade	RSAdditional ServicesDowngrade	23.31
Downgrade	RPAdditional ServicesDowngrade	23.31