

StarTek Long Island NY Tech Rates

Composite Coding	N.East-Resi	N.East-Com
Connect - Standard	\$ 55.18	\$ 73.30
Connect - Premium	\$ 19.72	\$ 22.29
Service Visits	\$ 34.36	\$ 34.36
Disconnects/Disconnect SROs	\$ 6.16	\$ 6.16
Change of Service - Product Add	\$ 29.31	\$ 44.84
Change of Service - Other	\$ 29.31	\$ 44.84
Other SROs	\$ 26.72	\$ 26.72
Not-At-Home	\$ 5.54	\$ 5.54
Avoidable Truck Roll (Rescheduled, Canceled, etc.) - Avoidable is determined by Fix code, assuming on-time arrival or cancel at door.	\$ 12.94	x
Additional Video Outlet (must have CPE or in	\$ 12.94	\$ 12.94